Engagement Objectives

Confluent Cloud removes a lot of the operational complexity involved in architecting and designing a data in motion platform, however, there are still a number of topics to consider to ensure your investment is a success. By having a Confluent Professional Services expert work directly with your team during this critical early stage, you can greatly increase the chance of success, and make sure that you are following established best practices and design patterns.

This workshop is the foundation of your journey with Confluent, during which we work with your team to assess your business and technical goals, and iterate on a streaming platform design that you then develop and implement. Calling on knowledge gained from hundreds of previous customer engagements, Confluent Professional Services will advise on how best to use each product component, share best practices and flag potential pitfalls.

Benefits

• Confluent validation that architecture is appropriate for your use case
• Knowledge transfer specific to your team’s level of understanding
• Targeted recommendations specific to your business and use case
• Acceleration of design phase and time to value

Prerequisites

• Practical experience and or training can improve the value obtained from the workshop
• One or more staff having completed the Confluent Administrator and Developer training

Who Should Attend?

• Software developers
• Administrator staff responsible for upcoming application deployment
• Architects
• Product/project owner

 Engagement Location and Timing

1. Engagement is delivered over 2 consecutive days on-site at the customer’s premises
2. There is an additional 1-2 days non customer facing time included for session preparation, documentation development and review
3. The sessions may be conducted via remote sessions upon request
Engagement Activities

Pre-engagement survey and kick-off call
- Align on engagement expectations and goals
- Preparation of final agenda
- Confirm logistics

Engagement workshop (sample agenda):
- Use case walkthrough
- Data ingestion/exposure
- Hybrid Cloud cluster strategy
- Data modeling
- Transformation: data quality assessment, streaming transformation, enrichment Networking for public cloud a hybrid cloud
- Monitoring (non-Confluent Cloud-hosted components, infrastructure, end-to-end)
- Application design
- Governance design
- Discuss Data lineage
- Connecting self-hosted CP components to Confluent Cloud
- Connector tab enhancement

Discussion of considerations and recommendations, including the following:
- Patterns to guarantee data delivery and processing
- Integration with surrounding systems
- Approaches and tradeoffs in designing real-time stream processing applications.

Post-engagement report delivery
- Survey and follow-up call

Knowledge Transfer and Documentation
Post-workshop, the Confluent expert will provide a peer-reviewed report with a written summary of their recommendations, which may include:
1. An architectural design for your use cases
2. Findings and best-practice recommendations
3. Design patterns around integrations, delivery, and processing
4. Scalability and high availability recommendations
5. Potential testing recommendations

Outcomes
- Agenda specific to your requirements
- On-site Workshop
- Confluent peer-reviewed best practice recommendations report
- Follow-up call to walk through the report

Out of Scope
- Self-managed cloud discussion (self-managed Confluent Platform architecture workshop can be purchased separately; we also offer consulting modules covering cloud migration and hybrid cloud deployments)
- Deep dive of topics. The workshop is designed to be broad, not deep. Additional modules are available for any specific topics that need to be covered in depth.

Terms and Conditions
This engagement is governed by the terms and conditions specified in your order with Confluent.

Confluent offers a wide range of Professional Services engagements. Please visit http://confluent.io/services for more information.