CONFLUENT
Health+

Health+ offers intelligent alerting and cloud-based monitoring tools to reduce the risk of downtime, streamline troubleshooting, surface key metrics, and accelerate issue resolution for Apache Kafka®. Built on Confluent's deep understanding of data in motion infrastructure and rooted in our experience managing thousands of clusters in Confluent Cloud, Health+ helps you identify potential issues before they occur to avoid business disruption.

Reduce risk of downtime and data loss

Ensure system health and quickly troubleshoot issues

Speed issue resolution and accelerate support

Why Health+?

For a modern, software-defined business, a platform for data in motion is crucial to connecting every part of a vast digital architecture across an organization. It enables the business to process, react, and respond to ever-changing streams of data in real-time. Since data in motion is the backbone of business-critical applications, lag or downtime can lead to mission critical processes and applications failing, causing significant business disruption and data loss. When data stops being in motion, your business grinds to a halt, resulting in critical consequences for businesses who are looking to compete and win in a digital-first world.

For enterprises that want to ensure and optimize cluster health, Health+ provides the tools and visibility to key metrics needed to proactively maintain the health of your environment and minimize business disruption with new intelligent alerts, cloud-based monitoring tools, and a streamlined support experience.

Features

Intelligent Alerts

Keep your clusters running smoothly and ensure high availability with intelligent alerts based on expert-tested rules and algorithms from running over 5,000 clusters in Confluent Cloud

Monitoring Dashboards

Simplify troubleshooting and trend analysis and offload costs related to storing historical data with cloud-based visualizations of critical health metrics

Accelerated Confluent Support

Expedite issue resolution time through a streamlined support experience by providing Confluent experts with secure access to historical metadata to quickly assess and conduct root cause analysis without manual data entry

Solution

Reduce the risk of downtime and data loss

Proactive identification of issues before they occur

Get notified of potential issues before they manifest as critical problems that lead to downtime and business disruption with ten intelligent alerts (and counting), including validation of disk usage, unused topics, offline partitions, and more.

Expert-tested rules and algorithms

Get insights to cluster performance and spot potential problems through an extensive library of expert-tested rules and algorithms, codified by Confluent expertise developed from running over 5,000 clusters in Confluent Cloud. This allows you to have reliable, highly durable real-time applications and systems, while reducing the heavy operational burden and risk of keeping Kafka running smoothly.

Customizable notifications

Ensure complete visibility by customizing the types of notifications you receive and choose to receive them via Slack, email or webhook. Each notification you get is aimed at avoiding or reducing downtime and data loss.

Ensure system health and quickly troubleshoot issues

Visualization of critical metrics

Easily troubleshoot and analyze trends by viewing real-time and historical monitoring data via intuitive, cloud-based dashboards. View broker and topic throughput, replicated partitions, network handler pool usage, and much more.

Scalable, cloud-based monitoring

Offload expensive and infrastructure-intensive monitoring of Kafka clusters with a solution that scales elastically as data in motion is adopted throughout your organization.

Confluent-backed insights

Leverage expert-tested recommendations to optimize cluster health based on over one million hours of technical experience with Kafka and extensive battle testing from building and running our fully managed service, Confluent Cloud.

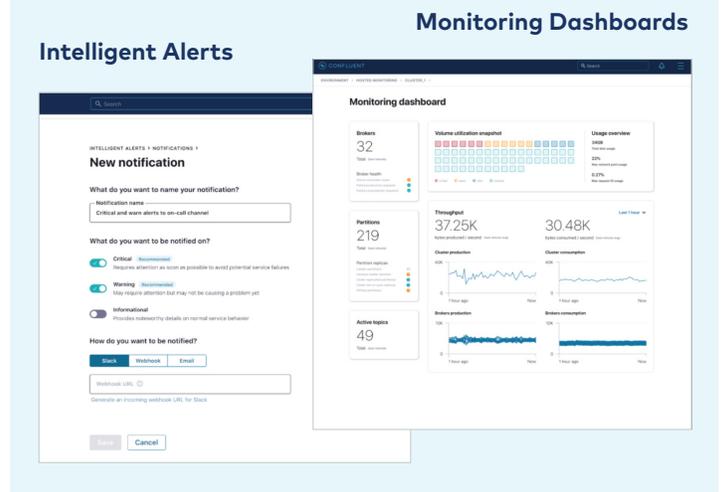## Speed issue resolution and accelerate support

Streamlined support experience

Streamline your interaction with the Confluent Support team when you need their assistance with debugging and troubleshooting. With your permission, Confluent Support experts will have secure access to accurate and necessary cluster health data, ensuring a more targeted support experience and further reductions in downtime and business disruption.

Securely share contextual information

Enable access of configuration and cluster metadata to provide Confluent Support a real-time view of performance for your Confluent Platform deployment. The data shared only includes non-sensitive metadata - never payload or topic data. This helps resolve your support tickets significantly faster and offloads many of the manual steps required to debug and fix an issue.

Leverage intelligent alerting and cloud-based monitoring tools to ensure the health of your environment and minimize business disruption.

Intelligent Alerts

Monitoring Dashboards

Confluent Platform. Enterprise platform for data in motion, built by the original creators of Apache Kafka. For more information, please visit **confluent.io**. To contact us, visit **confluent.io/contact**. For detailed product specifications, please refer to our **documentation**.