EBA Financial Services Addendum
Customer Requests for Documentation

Confluent has carried out a cross-functional stakeholder compliance initiative to evaluate its Confluent Cloud offering in the context of the European Banking Authority’s (EBA) Guidelines on Outsourcing Arrangements (“EBA Guidelines). Confluent has prepared a suite of documentation which presents its positions with regard to the key requirements set out in the EBA Guidelines.

This is made available in order to assist Customer in its use of Confluent’s Cloud Service Offering within the scope of the EBA Guidelines and associated regulations.

To further demonstrate its compliance with the EBA Guidelines for our customers, Confluent has entered into Financial Services Addenda with AWS, Inc. and its Affiliates.

Confluent has also prepared a Confluent Cloud European Financial Services Regulatory Positions Statement as well as EBA Guidelines Cloud Offering Mapping document which addresses all applicable requirements to the Confluent Cloud Service set out of the EBA Guidelines.

Customer EBA Addenda Requests

To the extent that you are a Confluent customer which qualifies as a financial institution within the scope of the European Banking Authority’s mandate and thus are subject to the EBA Outsourcing Guidelines, if you wish to obtain a copy of the AWS EBA Financial Services Addenda between Confluent and AWS, please contact your Confluent account executive.

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